How I swapped my expensive co-browsing software for two cheaper and better options

Derik A Badman
Temple University Libraries (through today)
Springshare (next week)
derik.badman@gmail.com
@madinkbeard
Reference Questions

Please fill out this form to submit a reference question.

Your Name: 

E-mail address: 

Select status:
Undergraduate
Graduate
Faculty
Staff

Please type your question here:

Thank you! [Submit Query]

Send questions, comments and suggestions to:
siorman@astro.oasis.temple.edu
Talk to Us!

Please type in a message, then click on the "submit" button and you will be connected directly to the Paley Library Reference desk. Someone will respond to your question.

*It may take a couple of minutes to reply, please be patient...*

Your Name:

Your E-Mail address:

Submit  Clear
TalkNow: Live Online Help

- Chat with Reference Librarians to get real-time assistance.

Fall & Spring TalkNow Hours:
M-Th: 9AM-9PM
Fri: 9AM-6PM
Sat: 10AM-6PM
Sun: Noon-8PM

- Answers to Frequently Asked Questions

Email
refdesk@listserv.temple.edu

- Please allow up to 24 hours response time on weekdays. On weekends the response time may exceed 24 hours.
- Answers to Frequently Asked Questions

In Person

- Available during Reference Desk hours.
- Make an appointment with a library specialist in your field of study.

Telephone

- 215-204-8212
- Available during Reference Desk hours.
Temple TalkNow
Currently, there are 3 librarians (Paley, Kenneth, Dave) logged on.

Name: [Input Field]
Email: [Input Field]
Subject: [Input Field]
Message: [TextArea]

Send Request  Clear

(image from 2003)
Welcome to the Virtual Reference Services at Temple University Libraries!
These services allow you to connect with a librarian.

Reference Services:

Talk online with a librarian during hours of service
M-Th: 9AM-9PM  Fri: 9AM-6PM  Sat: 10AM-6PM  Sun: Noon-8PM

Send your question via email

Call the reference desk at Paley Library during hours of service: 215-204-8212
M-Th: 9AM-9PM  Fri: 9AM-6PM  Sat: 10AM-6PM  Sun: Noon-8PM

Come see us at the Reference Desk at any Temple Library

Search F.A.Q.s

Search for answers to frequently asked questions (this service is under development)
Welcome to Ask a Librarian at Temple University Libraries!
Learn more about this service.

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<th>Reference Services</th>
<th>Description</th>
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<tbody>
<tr>
<td>Instant Message Icon</td>
<td>Our buddy name for AIM and Yahoo is AskTULibrary. MSN is <a href="mailto:asktulib@temple.edu">asktulib@temple.edu</a>. Don't have your IM client on this computer? Use a web-based IM client.</td>
</tr>
<tr>
<td>Instant Message</td>
<td>Chat and browse the web with a librarian without using an instant messaging account. You must turn pop-up blockers off to use this &quot;chat and browse&quot; service.</td>
</tr>
<tr>
<td>AskTULibrary is OFFLINE.</td>
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<td>Chat and Browse Together</td>
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<tr>
<td>Email</td>
<td>Send your question via email or email one of our subject specialists directly.</td>
</tr>
<tr>
<td>Cell / In-Person</td>
<td>Call (215-204-8212) or visit the libraries during hours of service. You can also call one of our subject specialists to make an appointment for a personal meeting.</td>
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<tr>
<td>Search F.A.Q.s</td>
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Virtual Reference Services Privacy Guidelines
Ask a Librarian

Librarian is Online

Hi!

Type here, press 'Enter' to send.

Your Name: AIMGuest1234

Get your own WIMZI widget.

2006
Ask A Librarian

Email us at asktulibrary@temple.edu or fill out the form below:

- **Name:**
- **Email:**
- **Status:** Undergraduate
- **I Need Help with:** Research/Information
- **Subject:**
- **Question/Request:**

Ask Your Subject Librarian

...for in-depth subject help and personal research appointments.

Help Yourself

- [Research Guides](#) (recommended resources)
- [Sources for Courses](#) (assignment resources)
- [How Do I...?](#) (library information and procedures)

Have a Suggestion for the Library?

Privacy Policy

Fall 2009
Late 2009, Email Widgets too.
Ask A Librarian

Chat

Email

Text Us

Phone

In Person

Text us:

267-266-4375

Ask Your Subject Librarian

...for in-depth subject help and personal research appointments.

Help Yourself

- Research Guides
  (recommended resources)
- Sources for Courses
  (assignment resources)
- How Do I...?
  (library information and procedures)

Have a Suggestion for the Library?

Privacy Policy

Spring 2010
Spring 2010
Future?
All, compared
All as percentage of total

1/10-2/10
Questions? Discussion?

If you think of them later:

- derik.badman@gmail.com
- http://madinkbeard.com
- @madinkbeard