

How I swapped my  
expensive co-browsing software  
for  
two cheaper *and better* options

Derik A Badman  
Temple University Libraries (through today)  
Springshare (next week)  
[derik.badman@gmail.com](mailto:derik.badman@gmail.com)  
@madinkbeard

## Temple University Libraries

### Reference Questions

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Please fill out this form to submit a reference question.

Your Name:

E-mail address:

Select status:

Undergraduate	0
Graduate	
Faculty	
Staff	

Please type your question here:

Thank you!

---

Send questions, comments and suggestions to:  
[stormont@astro.ocis.temple.edu](mailto:stormont@astro.ocis.temple.edu)

1995 (image from 1997)

## Temple University Libraries

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### Talk to Us!

---

Please type in a message, then click on the "submit" button and you will be connected directly to the Paley Library Reference desk. Someone will respond to your question.

*It may take a couple of minutes to reply, please be patient...*

**Your Name:**

**Your E-Mail address:**

---

1998

## Ask a Librarian

A service of the Reference & Instructional Services Department

[Ask a Librarian Home Page](#)

[Online Reference Sources](#)

Dictionaries, Encyclopedias, Etc...

[User Education](#)

Library Skills Workbook...

[Guide to the Libraries](#)

Locating materials in Paley and links to other Temple Libraries...

[Reference & Instructional Services Staff](#)

[Library Home Page](#)

### TalkNow: Live Online Help

- Chat with Reference Librarians to get *real-time* assistance.

**Fall & Spring  
TalkNow Hours:**  
M-Th: 9AM-9PM  
Fri: 9AM-6PM  
Sat: 10AM-6PM  
Sun: Noon-8PM

Intersession &  
Summer TalkNow  
Hours

- Answers to [Frequently Asked Questions](#)

### Email

[refdesk@listserv.temple.edu](mailto:refdesk@listserv.temple.edu)

- Please allow up to 24 hours response time on weekdays. On weekends the response time may exceed 24 hours.
- Answers to [Frequently Asked Questions](#)

### **In Person**

- Available during [Reference Desk hours](#).
- [Make an appointment](#) with a library specialist in your field of study.

### **Telephone**

- 215-204-8212
- Available during [Reference Desk hours](#).

This Document Was Last Modified On: January 23, 2004

[Library Homepage](#)

[Temple Homepage](#)

Dec 1999 (image from 2004)

## Temple TalkNow

Currently, there are 3 librarians (Paley, Kenneth, dave) logged on.

<b>Name:</b>	<input type="text"/>
<b>Email:</b>	<input type="text"/>
<b>Subject:</b>	<input type="text"/>
<b>Message:</b>	<input type="text"/>
	<input type="button" value="Send Request"/> <input type="button" value="Clear"/>

(image from 2003)

Welcome to the **Virtual Reference Services** at Temple University Libraries!

These services allow you to connect with a librarian.

## Reference Services:



### [Talk Now!](#)

[Talk online](#) with a librarian during [hours](#) of service

M-Th: 9AM-9PM

Fri: 9AM-6PM

Sat: 10AM-6PM

Sun: Noon-8PM



### [Email](#)

Send your question via email



### Call

Call the reference desk at Paley Library during [hours](#) of service: 215-204-8212

M-Th: 9AM-9PM

Fri: 9AM-6PM

Sat: 10AM-6PM

Sun: Noon-8PM



### In Person

Come see us at the [Reference Desk](#) at any [Temple Library](#)



### [Search F.A.Q.s](#)

Search for answers to frequently asked questions (this service is under development)

Welcome to **Ask a Librarian** at Temple University Libraries!  
[Learn more](#) about this service.

**Reference Services:**

Instant Message Icon  
Instant Message  
AskTULibrary is **OFFLINE**.

Our buddy name for AIM and Yahoo is **AskTULibrary**. MSN is asktulib@temple.edu.

Don't have your IM client on this computer? Use a [web-based IM client](#).



[Chat and Browse Together](#)

Chat and browse the web with a librarian without using an instant messaging account. You must turn [pop-up blockers off](#) to use this "chat and browse" service.



[Email](#)

Send your question via email or email [one of our subject specialists](#) directly.



Call / In-Person

Call (215-204-8212) or visit the libraries during [hours](#) of service. You can also call [one of our subject specialists](#) to make an appointment for a personal meeting.



[Search F.A.Q.s](#)

Answers to frequently asked questions. See also [Online Reference Sources](#)

**Privacy Statement:**

[Virtual Reference Services Privacy Guidelines](#)



## Ask a Librarian



Librarian is Online

Hi!

Type here, press 'Enter' to send.

Your Name:

AIMGuest1234

[Get your own WIMZI widget.](#)

2006



## Welcome to Research Guides

281 Published Guides | [Browse All](#) | [Popular](#) | [Recent](#) | Search  All Guides

### Browse By Group

Health Science Libraries  
SEAL  
Sources by Subject  
Sources for Courses

### Browse By Subject

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### Browse By Author

Badman, Derik  
Baldwin, Jenifer  
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Clossen, Amanda  
De Voe, Kristina  
Dillard, David  
Dobkowski, William  
Harlow, Anne  
Heverin, Thomas  
Kuchan, Barbara

### English 0802/0812/0902

- [Course Guide for ENG802/812/902](#)

### Ask A Librarian

#### Ask a Librarian

Type here to chat.  
Press ENTER to send.

### ★ Visit these featured guides:






1. [English 0802/0812/0902: Analytical Reading & Writing](#)  
by Ask a Librarian - last updated on Feb 23rd, 2010
2. [Citation Management](#)  
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3. [American Ethnic Groups / Ethnicity](#)  
by Gregory McKinney - last updated on Oct 30th, 2009
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by Kristina De Voe - last updated on Jan 11th, 2010
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Receive email alerts whenever guides of interest to you are published.






## Ask A Librarian

-  Chat
-  Email
-  Text Us
-  Phone
-  In Person

**We're Online.**  
(Type in the box below.)

**Ask a Librarian**

Type here to chat. Press ENTER to send.

Send an IM to one of our accounts	
Google	asktulib@temple.edu
AIM	asktlibrary
Yahoo	asktlibrary
Messenger	asktulib@temple.edu

### [Ask Your Subject Librarian](#)

...for *in-depth* subject help and personal *research appointments*.

### Help Yourself






- [Research Guides](#)  
(recommended resources)
- [Sources for Courses](#)  
(assignment resources)
- [How Do I...?](#) (library information and procedures)

[Have a Suggestion for the Library?](#)

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## Ask A Librarian

-  Chat
-  Email
-  Text Us
-  Phone
-  In Person

Email us at [asktulibrary@temple.edu](mailto:asktulibrary@temple.edu) or fill out the form below:

<b>Name:</b>	<input type="text"/>
<b>Email:</b>	<input type="text"/>
<b>Status:</b>	<input type="text" value="Undergraduate"/>
<b>I Need Help with:</b>	<input type="text" value="Research/Information"/>
<b>Subject:</b>	<input type="text"/>
<b>Question/Request:</b>	
<input style="width: 100%; height: 100%;" type="text"/>	

### [Ask Your Subject Librarian](#)

...for *in-depth* subject help and personal *research appointments*.

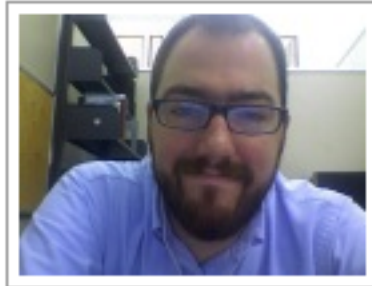
### Help Yourself

- [Research Guides](#)  
(recommended resources)
- [Sources for Courses](#)  
(assignment resources)
- [How Do I...?](#) (library information and procedures)

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Subject Librarian



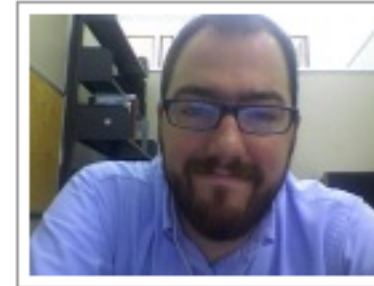
Derik Badman

 **Ask Derik**



Type here to chat.  
Press ENTER to send.

Subject Librarian



Derik Badman

**I'm offline.**  
Send me a message.

Your Name

Your Email

Your Question

Send

Late 2009, Email Widgets too.



## Ask A Librarian



Chat



Email



Text Us



Phone



In Person

Text us:

**267-266-4375**

### [Ask Your Subject Librarian](#)

...for *in-depth* subject help and personal *research appointments*.

### Help Yourself

- [Research Guides](#)  
(recommended resources)
- [Sources for Courses](#)  
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Spring 2010



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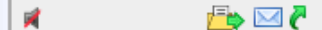
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**A Temple Librarian**



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Spring 2010

**Ask a Librarian**

Type here to chat. Press  
ENTER to send.

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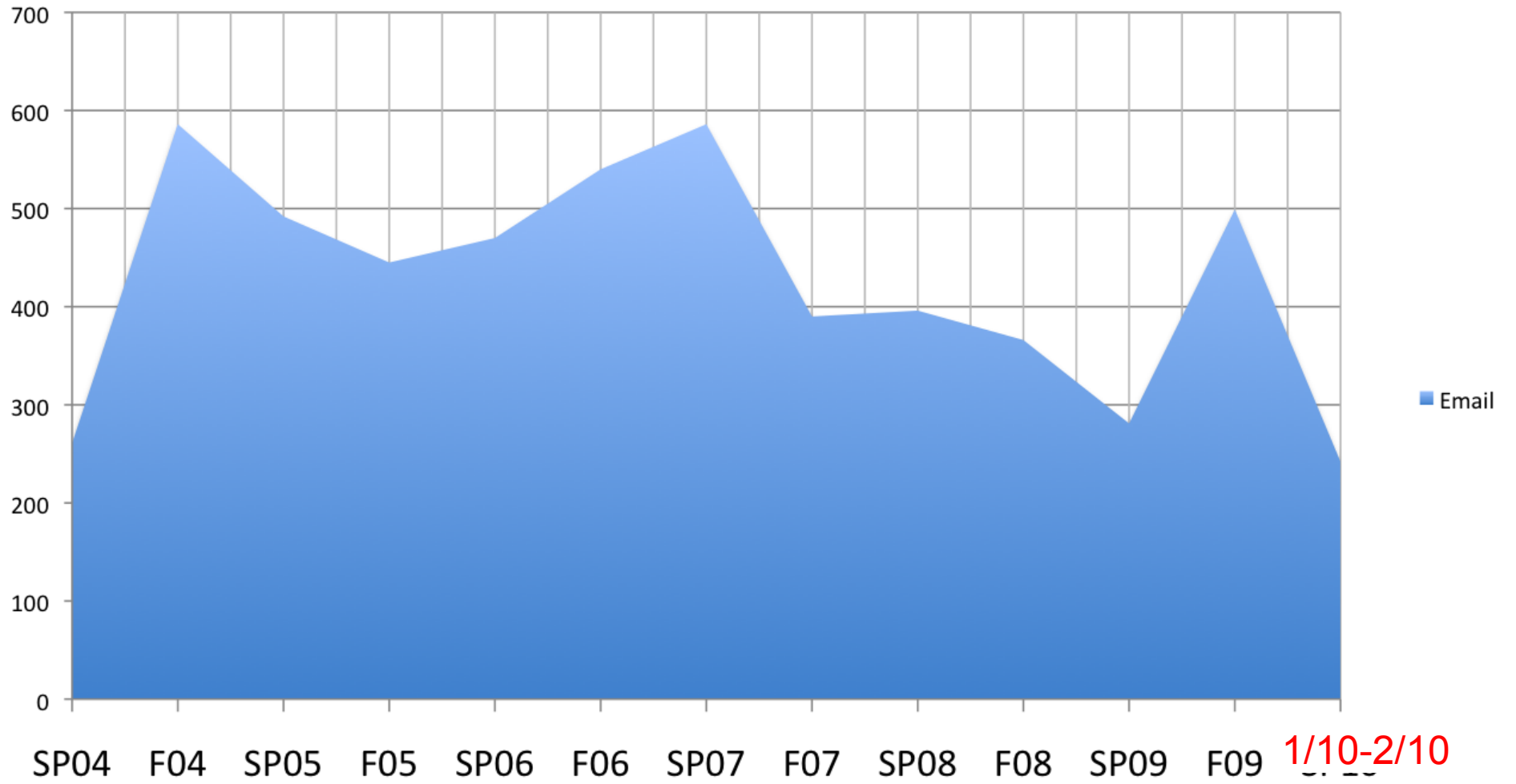
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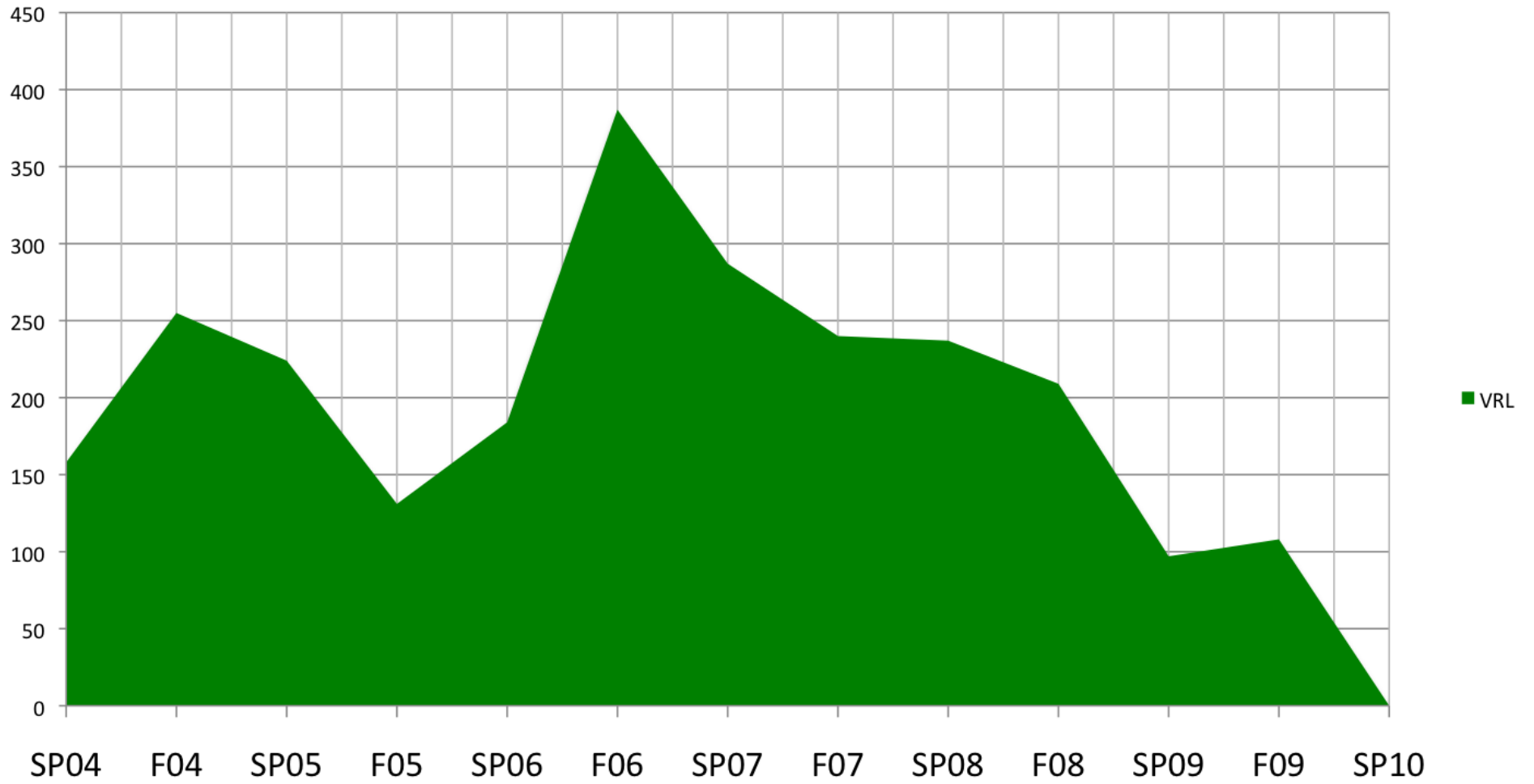


Future?

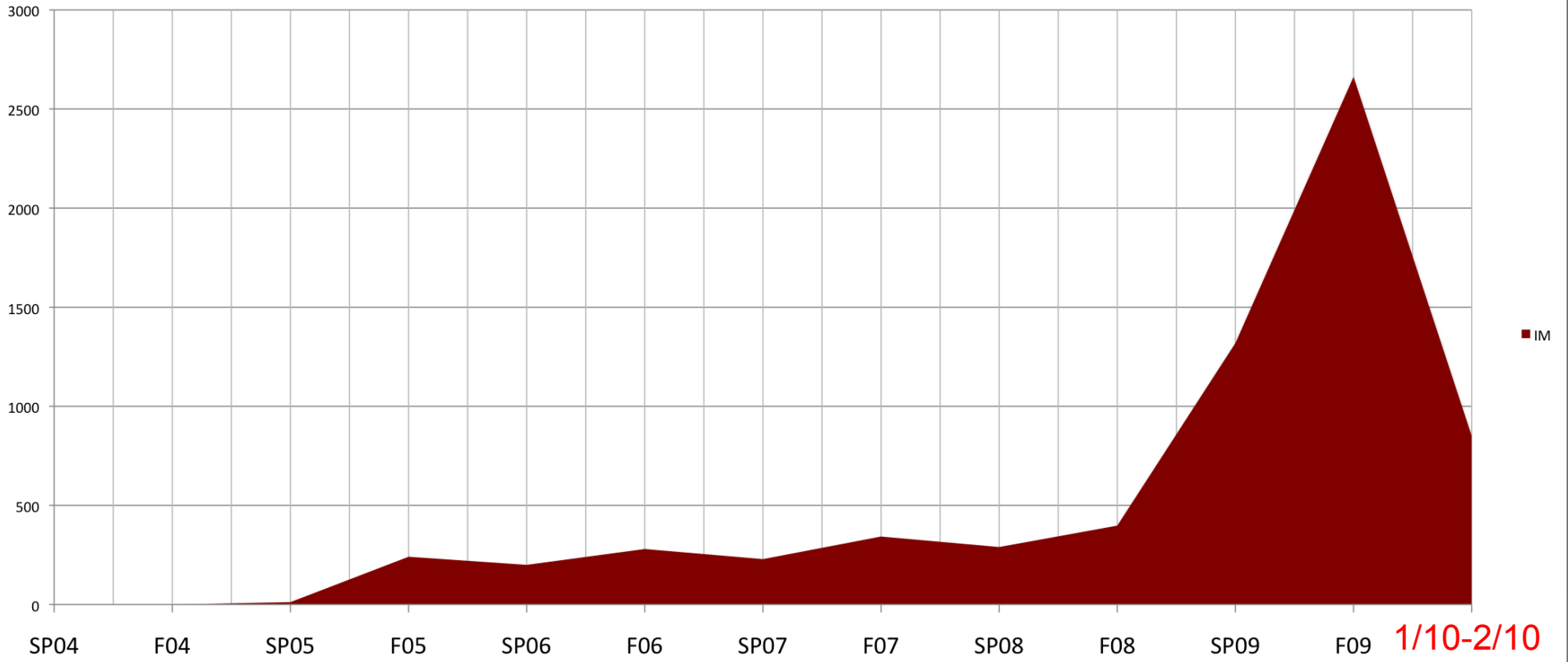
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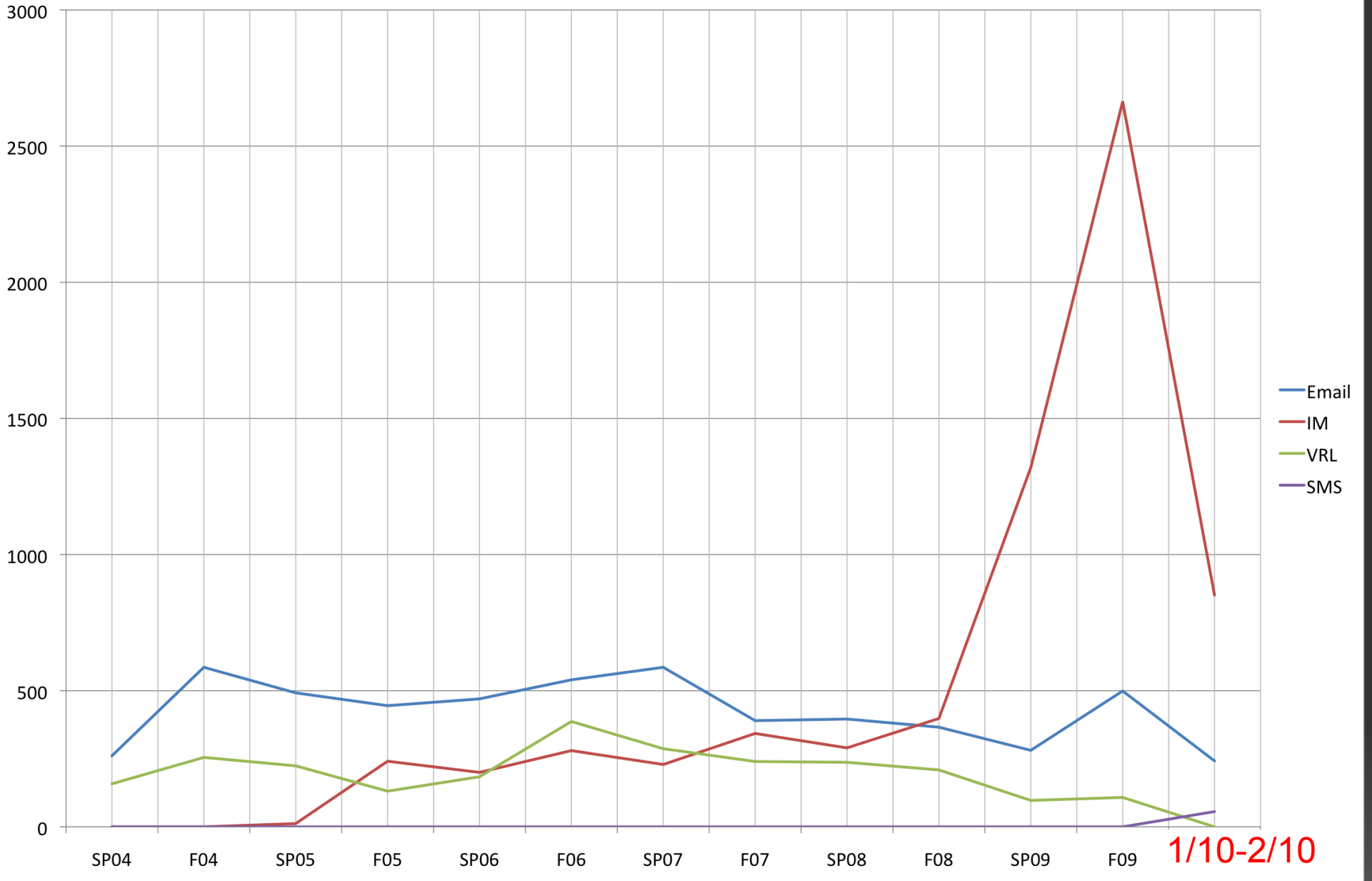


# VRL

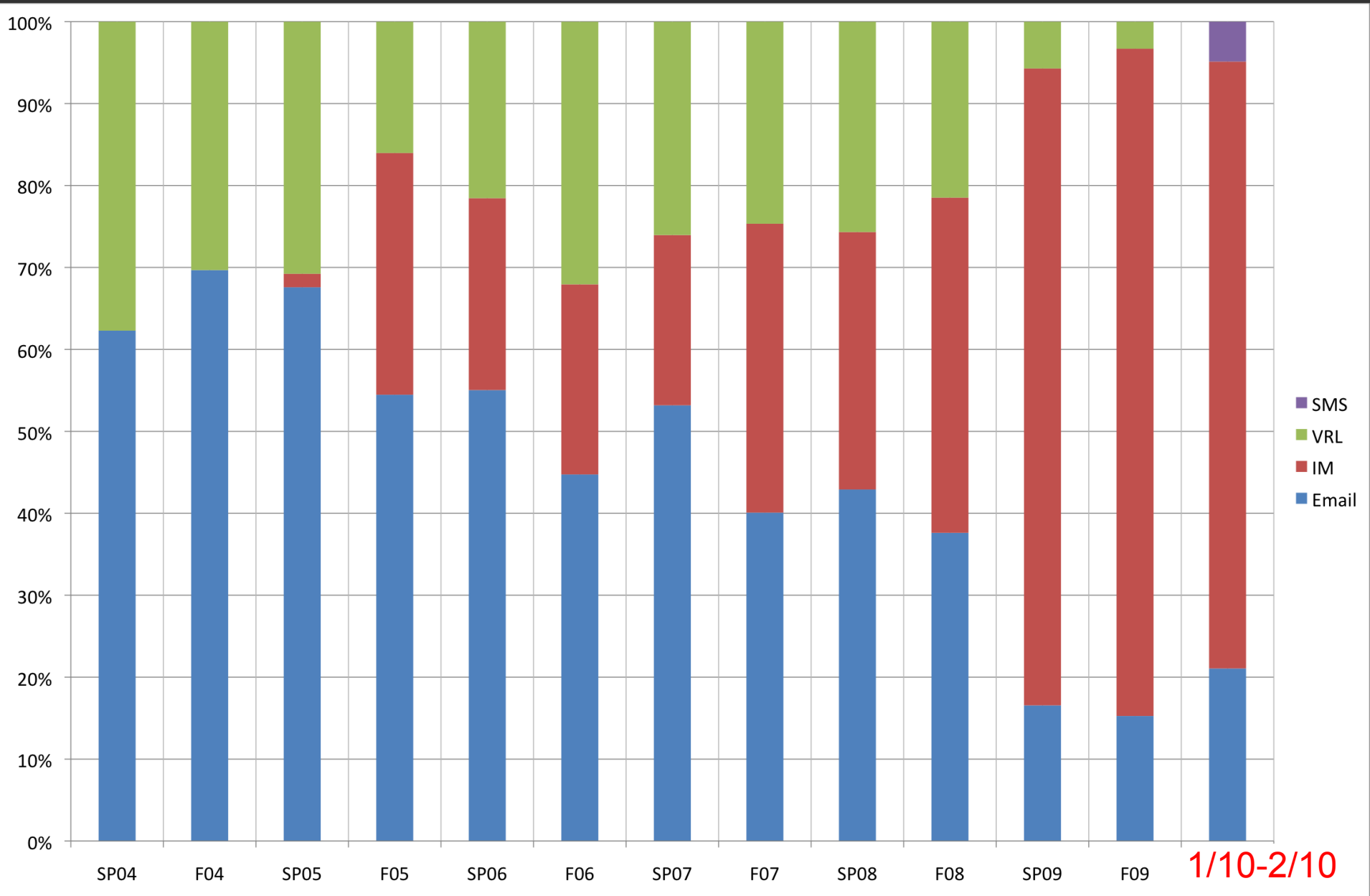


# IM



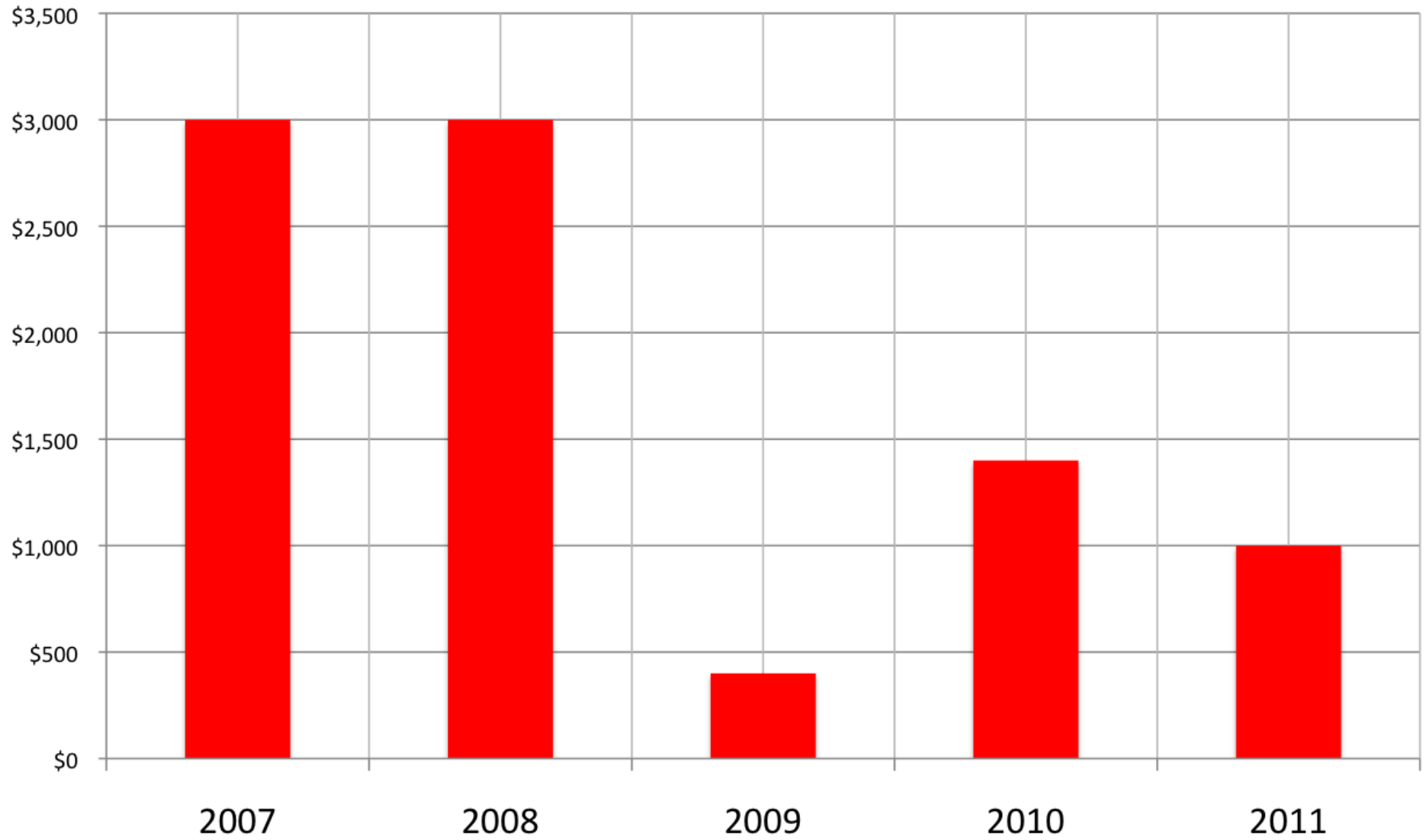


All, compared



All as percentage of total

## Approximate Cost Per Year



# Questions? Discussion?

If you think of them later:

- [derik.badman@gmail.com](mailto:derik.badman@gmail.com)
- <http://madinkbeard.com>
- [@madinkbeard](#)